

Everyday Ethical Challenges for Healthcare Interpreters

Presented by: Laura R. Nakazawa

Laura is a certified medical interpreter who has worked for nine (9) years as a Manager of Interpreter Services at Dana-Farber Cancer Institute in Boston, and has served on the Ethics Committee. She holds a Master's degree in Interdisciplinary and intercultural studies from Lesley University in Cambridge, MA. Laura has worked for the past fifteen years as an interpreter.

Date: May 19, 2018
Time: 8:45 am - 8:55 am (Registration) 9:00 am - 12:15 pm (Program)
Location: Center for Health Impact, 35 Harvard St, Floor 3rd, Worcester, MA.
Workshop Fee: \$30.00
CEU Fee: \$30.00 (IMIA/NBCMI: 0.3 CEUs) (CCHI: 3 CEUs)
Education Level: Intermediate-to-Advanced

Description: Discussion of Code of Ethics for healthcare interpreting. Review of values and associated principles. Presentation of cases for small group discussion and large group sharing to identify how the values and principles manifest in everyday healthcare scenarios.

Learning Objectives

Medical interpreters participating in this training program will be able to:

1. Understand Code of Ethics
2. Develop an ability to distinguish between principles and values
3. Discuss interpreter's obligations to act guided by the Code
4. Discuss resources available to interpreters to determine appropriate course of action

Successful Completion Requirements: Participants are expected to sign-in and sign-out, attend the entire program, and complete an evaluation. Certificates are distributed to the participants by mail within 6 to 8 weeks following the program.

Refunds: Center for Health Impact does not provide refunds after 10 full calendar days prior to the date of the program.

Special Requests: If you are hearing impaired, or a person who is differently abled who requires accommodations, please contact Center for Health Impact 15 days prior to the training.

Contact Information: For more information on this workshop, please call **Jairo Jaen**

Phone: (508) 756-6676 Ext: 18 **Email:** jjaen@centerforhealthimpact.org

Online Registration: <https://centerforhealthimpact.wufoo.com/forms/mbpq0sg0k3olga/>

*Supported by Mass Health and the MassAHEC Network, a division of Commonwealth Medicine,
University of Massachusetts Medical School.*

